



Product Manager

Aileron is seeking an Product Manager to oversee the development, maintenance, and growth of the services within our DOC System of Professional Management. This role is responsible for leading, optimizing, and packaging services to ensure they empower our clients to meet their development goals.

Role and Responsibilities

- **Championing new services:** You'll grow to deeply understand our clients and lift up opportunities for new services and products as we grow our suite of services to better serve our customers. As those services come to life, you'll give direction that shapes their value proposition, outcomes, and overall structure.
- **Evolving existing services:** You'll leverage our Evolve and Maintain system to ensure our current services are achieving their value proposition and are developing clients to meet their desired outcomes. This includes activities like creating a product vision and roadmap, managing and prioritizing a backlog, scoping work, performing training with our delivery and sales team, and serving as the primary point of contact for service-specific feedback.
- **Monitoring performance:** You'll evaluate services to understand how they're meeting our clients' development needs and identify areas for improvement through customer research.
- **Packaging services:** You'll strategize how services come together to create a bigger-picture development path within your own discipline and with other disciplines.
- **Project management:** You'll see projects from idea to fruition as you scope work, craft and work to schedules, create and maintain project documentation, and manage multiple stakeholders, resources, and team members.

Qualifications

- 3-5 years of experience in product management, project management, or service development
- We're are open to less-experienced candidates who could fill an Associate Product Manager role and grow into a Product Manager position
- Ability to work 40 hours per week
- Ability to work at Aileron's campus 3 days per week, with flexibly to work remotely 2 days per week
- Technical knowledge in the Microsoft suite (Outlook, Excel, Word, PowerPoint, etc.)
- Lifelong learner, high value for curiosity, self-initiating, highly collaborative, excellent communication skills



Application deadline

Until the position is filled.

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www.aileron.org/careers

Notice of Nondiscriminatory Policy

Aileron admits students of any race, color, national and ethnic origin to all the rights, privileges, programs, and activities generally accorded or made available to students at Aileron. It does not discriminate on the basis of race, color, national and ethnic origin in administration of any of its programs and activities.